

**PROVIDING AUTOMATED WARRANTY FULFILLMENT
FUNCTIONALITY FROM A CONSUMABLE**

ABSTRACT OF THE DISCLOSURE

5 The present invention provides information and functionality on a consumable used
for some image forming device to preferably assist a user in appropriately completing any
warranty fulfillment procedures related to the consumable. A preferred embodiment of the
inventive system comprises memory disposed on the consumable along with an interface for
facilitating communication between the consumable and some device. Prior to selling the
consumable, warranty information is originally stored on the memory. Additionally, use data
is obtained after the user installs the consumable. The system also includes a set of
computer-executable code instructions for interacting with the user, wherein the code
instructions use some of the fulfillment information selected from any one or more of the
10 user's responses, the warranty information, and the use data to complete warranty
requirements.